



「極端情況」/ 颱風及暴雨訊號下之 診所服務特別安排

Special Arrangement of Clinic Service in times of “Extreme Condition” / Tropical Cyclone Warning Signal and Rainstorm Warning Signal

Code	Districts	HKBU CM Clinics
Hong Kong Island		
CWB	Causeway Bay	Haven of Hope – HKBU Chinese Medicine Specialty Clinic
NP	North Point	HKBU Chinese Medicine Specialty Clinic (North Point)
HKG	Sheung Wan	HKBU HK Island Wei Ke Qiang Chinese Medicine Specialty Clinic
ACS	Wong Chuk Hang	The Hong Kong Anti-Cancer Society – Hong Kong Baptist University Chinese Medicine Centre
Kowloon		
CHY	Kowloon Tong	HKBU Mr. & Mrs. Chan Hon Yin Chinese Medicine Specialty Clinic and Good Clinical Practice
CMPC	Prince Edward	HKBU – Jockey Club Chinese Medicine Disease Prevention and Health Management Centre
LSC	Prince Edward	HKBU School of Chinese Medicine – Lui Seng Chun
TST	Tsim Sha Tsui	HKBU Tsimshatsui Chinese Medicine Clinic
New Territories		
TP	Tai Po	HKBU Chinese Medicine Clinic (Jockey Club Cadenza Hub)

For enquiries, please call 2721 2678.



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In the event of the issuance of “Extreme Condition”/ Tropical Cyclone Signal No.8 or above / Black Rainstorm Warning, the above HKBUCM Clinics will adopt the following special arrangement.

1. When AMBER or RED Rainstorm Warning is issued during opening hours of clinics, clinics and telephone appointment service will be operated as usual.
2. “Extreme Condition”/ Tropical Cyclone Signal No.8 or above / Black Rainstorm Warning.

	Tropical Cyclone Warning No.8 or above	Black Rainstorm Warning Signal
In force before opening and valid during opening hours	Clinic & telephone appointment services will be suspended.	
Issued during opening hours	<ul style="list-style-type: none">● Clinic & telephone appointment services will be suspended immediately.● Clinic service will only be provided to patients who are being treated or waiting for dispensing medicine.	Clinic & telephone appointment services will be operated as usual.
Considered or will be issued in the next few hours	<ul style="list-style-type: none">● Clinic service will be suspended from the expected time of issuing warning. (Example 1, the Observatory announces at 9am that Tropical Cyclone Warning No.8 will be issued at 12noon, clinic service will be suspended at 12noon.) (Example 2, the Observatory announces at 9am that Tropical Cyclone Warning No.8 may be issued from 12noon to 2pm, clinic service will be suspended at 12noon.)● Only general medical consultation and dispensing service will be provided to patients who have made appointment and arrived clinic 1 hour before expected time of issuing warning. Other services, such as booking, medical consultation, treatment services, decocting service and re-dispensing service, etc. will be suspended. (Example: the Observatory announces at 1pm that Tropical Cyclone Warning No.8 will be issued at 4pm, only general medical consultation and dispensing services will be provided to patients who have made appointment and arrived clinic before 3pm; Other services, such as booking, medical consultation, treatment services, decocting service and re-dispensing service, etc. will be suspended after 3pm.)	Not applicable



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3. Under normal circumstances, clinic services will be resumed within 3 hours after “Extreme Condition”/ Tropical Cyclone Warning No.8 or above / Black Rainstorm Warning Signal is removed. (For Example, if Tropical Cyclone Warning No.8 is removed at 9am, clinic service will be resumed at 12noon under normal circumstances. If Tropical Cyclone Warning No.8 is removed at 3:30pm, CHY will be suspended.)
4. If “Extreme Condition”/ Tropical Cyclone Warning No.8 or above / Black Rainstorm Warning Signal is issued during the following times, the corresponding clinic service sessions will be suspended.

HKBUCM	Morning service will be suspended	All day service will be suspended
CHY / CMPC / TST / CWB / HKG / NP	Warning is issued before 11am	Warning is issued before 3pm
ACS / LSC	Warning is issued before 10am	Warning is issued before 2pm
TP	Warning is issued before 10am	Warning is issued before 12noon
LSC (Sunday)	Warning is issued before 7am	Not Applicable
Telephone Appointment Service	Warning is issued before 10am	Warning is issued before 3pm

5. **Dispensing and Decocting Service**
Dispensing and decoction service may be delayed in time. Please contact your Clinic to inquire dispensing and decocting arrangement.
6. **Guided Tour (Applicable to Lui Seng Chun Clinic Only)**
Visits will be cancelled under the following weather conditions:
 - “Extreme Condition”/ Tropical Cyclone Warning No.8 or above / Black Rainstorm Warning Signal is issued.
 - “Extreme Condition”/ Tropical Cyclone Warning No.8 or above / Black Rainstorm Warning Signal is removed at or after 11am from Mondays to Fridays OR at or after 7am on Saturdays.
 - If the guided tour activity is in progress, the tour guide will decide whether to cancel/shorten the tour, subject to the weather condition at that moment.
7. When “Extreme Condition”/ Tropical Cyclone Warning No.8 or above / Black Rainstorm Warning Signal is in force, and 3 hours after the above warning signal is removed, all clinic appointments will be cancelled automatically without further notice.
8. Patients who have made clinic appointments but their attendance cannot be made due to the above situation, please contact clinic/telephone appointment service after service is resumed or make a new clinic appointment via online appointment booking system if it is needed.

Clinical Division