# Hong Kong Baptist University 1998 Superannuation Fund



#### Agenda

- New Online System
- Risk Assessment Tool
- Member Website
  - Fund Switching (Account Balance)
  - Change of Investment Mandate (Future Contribution)
- Member Hotline & IVRS

#### **First Time Login**

- New member will receive an email to activate the login password
- Click the link under Step 1 in the

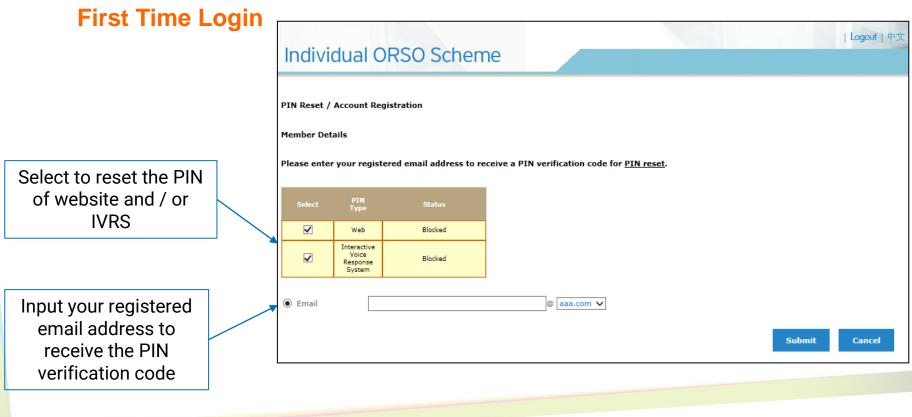
Dear Scheme Member,
Hong Kong Baptist University 1998 Superannuation Fund ('HKBU ORSO Plan') Activate your account and login password by an instant verification code
Welcome to the HKBU ORSO Plan.
To activate your account and the login password, simply follow the steps below to retrieve a verification code via email.
Step 1: <u>Click here</u> and input your HKID Card / Passport No.
Step 2: Enter your personal information with your instructions. You will receive a 6-digit verification code following your confirmation (valid for 24 hours);
Step 3: When you receive the verification code, please input the verification code and set your personal password following the instructions. You will then be able to access your account instantly.
You can also go to www.bcthk.com (Login > Individual ORSO Schemes > Member) or 24-hour interactive voice responsive system (Tel number: 2298 9088) to login your account anytime.
For any enquiries, please call the HKBU ORSO Plan Member Hotline at 2298 9088.
Bank Consortium Trust Company Limited As Trustee / Administrator of Hong Kong Baptist University 1998 Superannuation Fund

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Firs	st Time Login	Individual ORSO Scheme	Logout   中文
<ul> <li>Input the required information and press "Next" / "Submit"</li> </ul>		PIN Reset / Account Registration Member Details	
Individual PIN Reset / Account	ORSO Scheme	HKID Card / Passport No. For HKID Card No. A123456(7 please input A1234567 For Passport No. ZA-234 56, please input ZA-23456 but no	
Member Details (Please Name of Member Contact No. Date of Birth	Surname First Name Day Month Year	Iowing form.) Type the code shown $4 \ \ A \ \ S \ \ \ \ \ \ \ \ \ \ \ \ \ \$	
		Submit Cancel	







#### **First Time Login**

- Member will receive an email under registered email address with verification code, your email address will be set as default
- Click the link in the email

Dear Member,

Upon your request for PIN reset for your account, the following verification code has been generated for you to reset your PIN.

Kindly note that the verification code will expire in 24 hours upon the sending out of this e-mail. Please reset your PIN immediately.

Verification Code: 379348

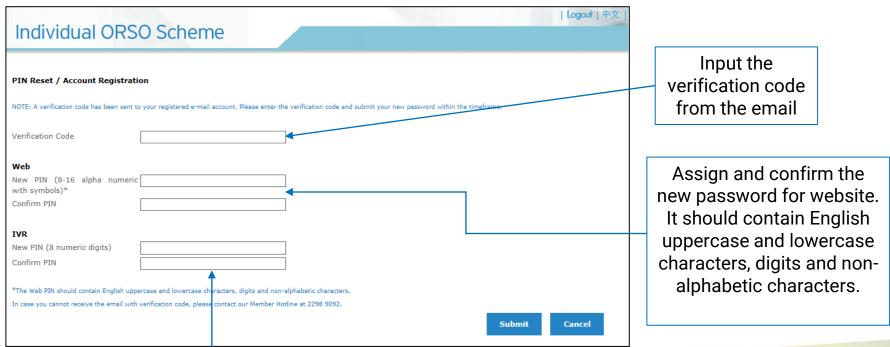
URL: https://www.e-mpfhk.com/tpa/OI/mbr/resetPin/pinReGenResetDirect.htm

Bank Consortium Trust Company Limited

This is an automatically generated e-mail. Please do not reply to this e-mail address. Thank you for your cooperation.

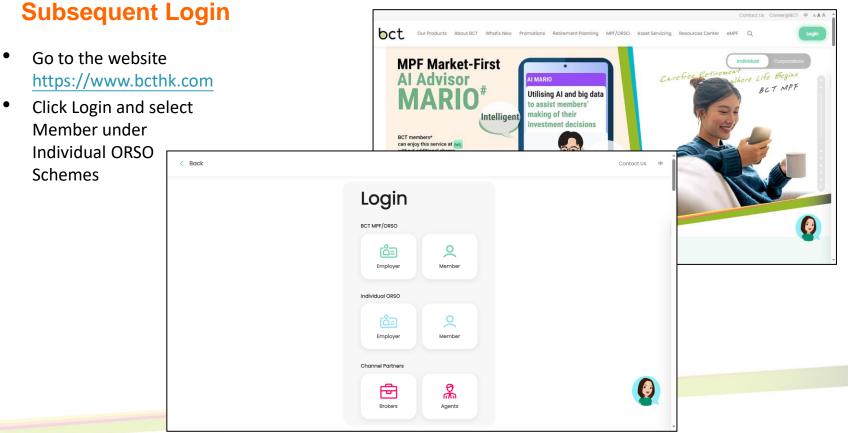


#### **First Time Login**



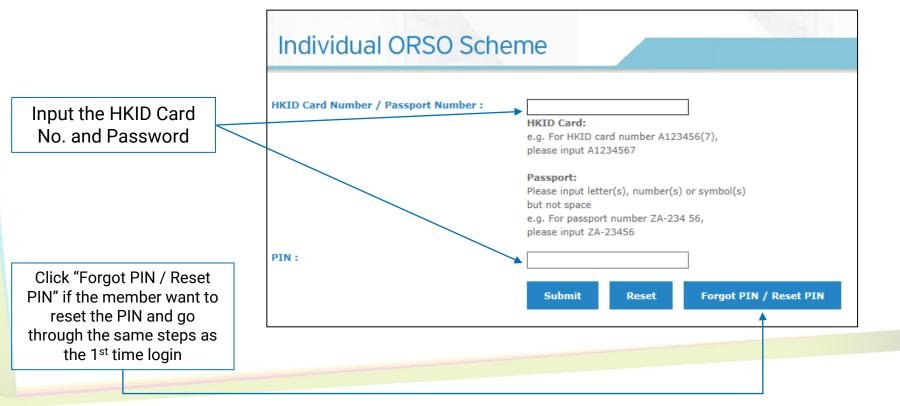
Assign and confirm the new password for IVRS. It should contain 8 numeric digits only.







#### Subsequent Login





#### Subsequent Login

Dear Scheme Member, Individual ORSO Scheme One-Time Password ("OTP")	Member will receive an email under registered	
Upon your request for online account login, the following OTP has been gene One-Time Password ("OTP"): 713547	email address with One-Time Password	
Kindly note that the OTP will expire in 20 minutes upon the sending out of t	is e-mail. If the password is expired, simply access the Member Website and take the same steps to login again.	
Should you have any queries, please call the Interactive Voice Response Syst Bank Consortium Trust Company Limited (Trustee of the Scheme) [This is an automatically generated e-mail. Please do not reply to this e-mail.	Individual ORSO Scheme	Logout 中文
Input the One-Time Password from the email	One-Time Password Authentication Please get the One-Time Password (OTP) from your registered email (@aaa.com) minutes. If you so not receive OTP in 5 minutes, please click <cancel> to restart.</cancel>	to continue. The OTP is valid for 20
	One-Time Password (OTP):	
	Continue Cancel	
		1



# Risk Assessment Tool

#### **Risk Assessment Tool**



 With effect from 1 Mar 2017, Risk Assessment Tool introduced in member website

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Logout 中交						
▲ 建浸食大學						_
HONG KONG BAPTIST UNIVERSITY			.ps://1	92.168.120.31/tpa/TB/OE/riskAssessmentTool/popupDisclaimer.htm 6	3 憑證師	韺
		Risk	Asse	ssment Tool - Introduction		^
PLEASE SELECT SERVICES				Disclaimer Statement		
Account Enquiry			tolerance level in order to help you determine your investment needs. The resulting score of this tool is intended to provide you with an indicatio risk tolerance for a typical investor with a similar score. It may not reflect your current perception of your actual risk tolerance. In particu	This risk assessment too is developed and provided by Bank Consortium Trust Company Limited (BCT). The too is developed and provided by Bank Consortium Trust Company Limited (BCT). The too is developed to help you assess your own risk to because the source of this too is intended to provide you with an indication of the overall risk tolerance. For a stypical investor with a similar score. It may not reflect your current perception of your actual risk tolerance, in particular, the market conditions, your recent circumstances and other factors may affect the assessment of your actual risk tolerance. You should make your investment decisions		
Account Balance	Investment Switching >			continons, your recent inclumisances and other factors may anect the assessment or your actual risk tolerance. You should make your investment decisions based on your your meets, investment objectives and other circumstances as may be appropriate and take all relevant information into consideration. Hong Kong Baptist University (the University) and BCT do not guarantee or accept any liability as to the accuracy and relevancy of the assessment.		
Contribution Summary		;	2.	The results generated by this tool have used certain assumptions and are for general reference only. The contents of this tool do not constitute any advice, recommendation, offer, solicitation or invitation for investments and are not intended to be a substitute for professional advice. The effect of certain factors,		
Transaction History	Information on Record & Update			which could have an impact on your individual circumstances, may not have been taken into account.Please consult your own independent legal, tax or financial advisor, if deemed necessary, before making any investment decisions. The University and BCT do not warrant the adequacy, accuracy, reliability, relevancy, timeliness or completeness of the information and results obtained from the assessment tool and shall not be liable for the consequence of your		
Basis of Contribution & Vesting Scale				decisions or actions (if any). The University does not assume or undertake any duty to advise any person or investor, and accepts no liability whatsoever for any direct, indirect or consequential loss arising from or in connection with any use or reliance of this tool or anything contained in it.		
Fund Price		:	3.	The data you will input into this assessment tool will be used solely for calculation of the resulting scores, and will not be kept or provided to any third parties for other purposes.		
Download Corner Risk Assessment Tool			4.	This website is intended for the use of Hong Kong residents only.Non-Hong Kong residents are responsible for ascertaining whether there are any laws and regulations in the relevant jurisdiction(s) applicable to their access to or use of the information contained in this tool and shall comply with any such laws and regulations.		
Risk Assessment Tool		1	5.	Investment involves risks.Past performance is not indicative of future performance. You should refer to the relevant offering documentation (including the prospectus, if any) for details, including the risk factors, prior to making any investment decisions. If you have any query on the information contained in the assessment tool or in this disclaimer or any product offering documentation, you are advised to obtain independent professional advice.		
Trustee & Administrator: Bank Consortium Trust Company Limited		'	6.	Third party websites to which this hyperlink may direct are independent from the University. The University has no control over the contents of such websites or their compliance with the law. You should therefore be fully aware that the provision of such hyperlink does not constitute an endorsement, approval, or any form of association by or with the University. Teachers no responsibility for the accuracy, completeness and legality of the contents of such third party websites, or for any advice, services and products contained therein.		
			7.	If there is any inconsistency between the English and Chinese versions of this disclaimer, the English version shall prevail.		
			By clic bound	cking the "Accept" button below, you acknowledge that you have read and understand the Disclaimer Statement, and that you expressly agree to follow and be by it.		
				Accept		~

#### **Risk Assessment Tool**







### Member Website Fund Switching (Account Balance)

#### **Investment Switching**



Cut-off Time For Submitting Instruction*			
<ul> <li>Fund Switching / Change of Investment Mandate</li> </ul>	: 3:00pm on every Wednesday or the following business day if Wednesday is a non-business of	day	
Execution Of Instruction			
<ul> <li>Instruction received before cut-off time</li> </ul>	: It will be executed on the 2nd business day after the day of submission, i.e. generally Friday if Wednesday, Thursday and Friday are business days		
<ul> <li>Instruction received at or after cut-off time</li> </ul>	: It will be taken as an instruction submitted for th next cut-off, i.e. next Wednesday	he	

\* If member elects to do Fund Switching / Change of Investment Mandate more frequently than every Wednesday, there will be an administration charge of \$300. Please contact the Payroll & Benefit Disbursement Section of the Finance Office for details.

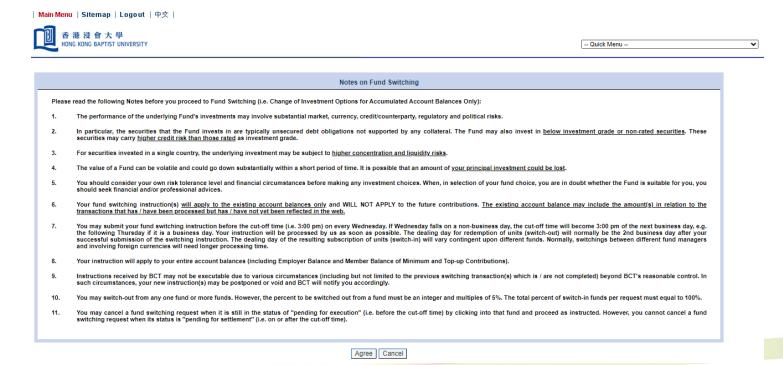
#### Select Fund Switching (Account Balance) on the Main Menu



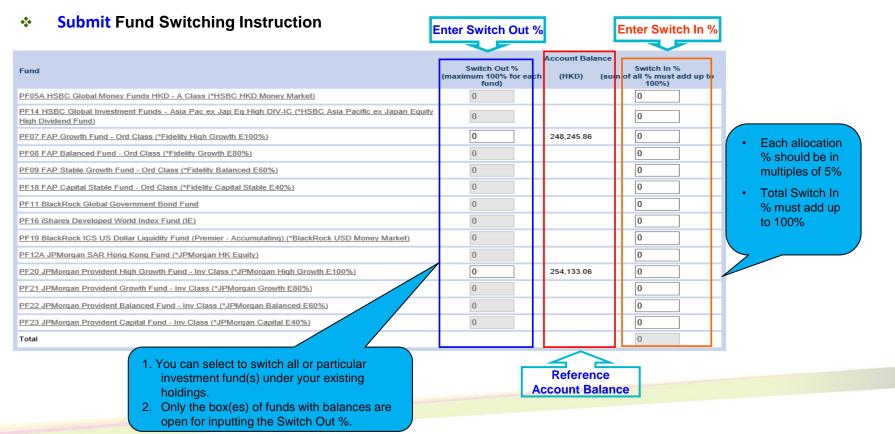
Trustee & Administrator: Bank Consortium Trust Company Limited

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#### Important Notes for Fund Switching







#### Print or save the Acknowledgement page for record

FUND SWITCHING (ACCOUNT BALANCE) - ACKNOWLEDGEMENT

Thank you

Your instructions have been received and will be processed by us as soon as possible (Cut-off time is 3:00 pm on every Wednesday. If Wednesday falls on a non-business day, the cut-off time will become 3:00 pm of the next business day, e.g. the following Thursday if t is a business day). Please note that this page is not an official confirmation of the transaction. The official confirmation will be mailed to you once the instructions are processed successfully.



Fund	Account f Switch Out %	
PF05A HSBC Global Money Funds HKD - A Class ("HSBC HKD Money Market)		
PF14 HSBC Global Investment Funds - Asia Pac ex Jap Eq High DIV-IC (*HSBC Asia Pacific ex Japan Equity High Dividend Fund)		
PF07 FAP Growth Fund - Ord Class (*Fidelity High Growth E100%)		
PF08 FAP Balanced Fund - Ord Class (*Fidelity Growth E80%)		
PF09 FAP Stable Growth Fund - Ord Class (*Fidelity Balanced E60%)		
PF18 FAP Capital Stable Fund - Ord Class (*Fidelity Capital Stable E40%)		
PF11 BlackRock Global Government Bond Fund		
PF16 iShares Developed World Index Fund (IE)		15
PF19 BlackRock ICS US Dollar Liquidity Fund (Premier - Accumulating) (*BlackRock USD Money Market)		
PF12A JPMorgan SAR Hong Kong Fund (*JPMorgan HK Equity)	100	
PF20 JPMorgan Provident High Growth Fund - Inv Class (*JPMorgan High Growth E100%)		10
PF21 JPMorgan Provident Growth Fund - Inv Class (*JPMorgan Growth E80%)		75
PF22 JPMorgan Provident Balanced Fund - Inv Class (*JPMorgan Balanced E60%)		
PF23 JPMorgan Provident Capital Fund - Inv Class (*JPMorgan Capital E40%)		
Total		100

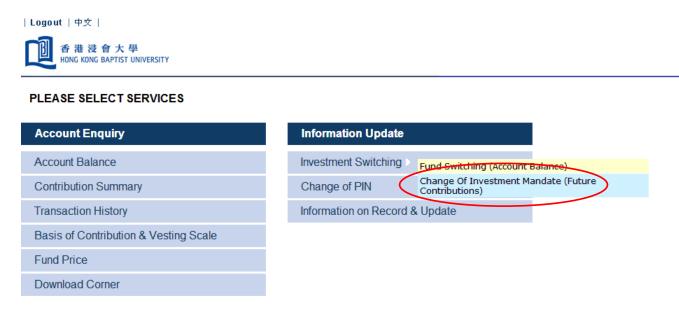
Save Print Do another transaction

- Instructions received by BCT may not be executable due to various circumstances beyond BCT's reasonable control. In such circumstances, BCT would void the instructions and notify you accordingly.

bct

## Member Website Change of Investment Mandate (Future Contributions)

#### Select Change of Investment Mandate (Future Contributions) on the Main Menu



Trustee & Administrator: Bank Consortium Trust Company Limited

Important Notes for Change of Investment Mandate (For Future Contributions)

Main Men	<mark>dain Menu   Sitemap   Logout   中文  </mark>				
T T HO	港没會大學 NG KONG BAPTIST UNIVERSITY Quick Menu				
	Notes on Change of Investment Mandate (for Future Contributions)				
Please	e read the following Notes before you proceed to Change of Investment Mandate (i.e. Change of Investment Options for Future Contributions only):				
1.	The performance of the underlying Fund's investments may involve substantial market, currency, credit/counterparty, regulatory and political risks.				
2.	In particular, the securities that the Fund invests in are typically unsecured debt obligations not supported by any collateral. The Fund may also invest in below investment grade or non-rated securities. These securities may carry higher credit risk than those rated as investment grade.				
3.	For securities invested in a single country, the underlying investment may be subject to higher concentration and liquidity risks.				
4.	The value of a Fund can be volatile and could go down substantially within a short period of time. It is possible that an amount of your principal investment could be lost.				
5.	You should consider your own risk tolerance level and financial circumstances before making any investment choices. When, in selection of your fund choice, you are in doubt whether the Fund is suitable for you, you should seek financial and/or professional advices.				
6.	Your instruction will only apply to all future contributions (including Employer's and Employee's Minimum and Top-up Contributions) and WILL NOT APPLY to your accumulated account balances.				
7.	You may submit instructions for Change of Investment Mandate (applicable for future contributions only) before the cut-off time (3:00 pm) on every Wednesday. If Wednesday falls on a non-business day, the cut-off time will become 3:00 pm of the next business day, e.g. the following Thursday if it is a business day. Your instruction will be processed by us as soon as possible. The effective date will normally be the 2nd business day are day after your successful submission of the Change of Investment Mandate Instruction. Contribution processed on or after the effective date will be invested in accordance with the instruction.				
8.	There are no "pending for execution" or "pending for settlement" status for Change of Investment Mandate Requests. If you submit multiple requests for "Change of Investment Mandate", only the last request received by BCT before cut-off time (3:00 pm on every Wednesday) will be executed.				
9.	Successfully submitted instruction will supersede all previous instruction(s) given in respect of change of investment mandate for future contributions and will be in effect until you cease to be a Member of the Scheme or until you make another change of investment mandate instruction.				
10.	The percent allocated to each fund must be an integer and multiples of 5%. The total percent allocated to the fund(s) must equal to 100%.				
	Agree Cancel				

#### **Enter new instruction of Change of Investment Mandate Instruction**

#### **New Instruction**

Reset

· The percentage allocated to each fund must be an integer and in multiples of 5%. The total percentage allocated to the fund(s) must be 100%.

 The cut off time of instruction request is 3:00pm on every Wednesday. If Wednesday falls on a non-business day, the cut-off time will become 3:00pm of the next business day, e.g. the following Thursday if it is a business day.

Fund	Future Contributions (%)	
PF05A HSBC Global Money Funds HKD - A Class (*HSBC HKD Money Market)	0	
PF14 HSBC Global Investment Funds - Asia Pac ex Jap Eg High DIV-IC (*HSBC Asia Pacific ex Japan Eguity High Dividend Fund)	0	
PF07 FAP Growth Fund - Ord Class (*Fidelity High Growth E100%)	0	
PF08 FAP Balanced Fund - Ord Class (*Fidelity Growth E80%)	0	
PF09 FAP Stable Growth Fund - Ord Class (*Fidelity Balanced E60%)	0	
PF18 FAP Capital Stable Fund - Ord Class (*Fidelity Capital Stable E40%)	0	
PF11 BlackRock Global Government Bond Fund	5	$\neg$
PF16 iShares Developed World Index Fund (IE)	15	
PF19 BlackRock ICS US Dollar Liguidity Fund (Premier - Accumulating) (*BlackRock USD Money Market)	80	
PF12A JPMorgan SAR Hong Kong Fund (*JPMorgan HK Equity)	0	
PF20 JPMorgan Provident High Growth Fund - Inv Class (*JPMorgan High Growth E100%)	0	
PF21 JPMorgan Provident Growth Fund - Inv Class (*JPMorgan Growth E80%)	0	
PF22 JPMorgan Provident Balanced Fund - Inv Class (*JPMorgan Balanced E60%)	0	
PF23 JPMorgan Provident Capital Fund - Inv Class (*JPMorgan Capital E40%)	0	
Total	100	

Select funds and enter the corresponding % in multiples of 5% and the total % must be 100%.

Click "Submit" when the new instruction is made

#### Print or save the acknowledgement page for record

CHANGE OF INVESTMENT MANDATE (FUTURE CONTRIBUTIONS) - ACKNOWLEDGEMENT

#### Acknowledgement

Your instructions have been received. Please note that this page is not an official confirmation of the transaction. The official confirmation will be mailed to you once the instructions are processed successfully.

(Note: Instructions received by BCT may not be executable due to various circumstances beyond BCT's reasonable control. In such circumstances, your instruction may be postponed or deemed void and BCT will notify you accordingly.)



Fund	Future Contributions (%)
PF05A HSBC Global Money Funds HKD - A Class ("HSBC HKD Money Market)	0
PF14 HSBC Global Investment Funds - Asia Pac ex Jap Eq High DIV-IC (*HSBC Asia Pacific ex Japan Equity High Dividend Fund)	0
PF07 FAP Growth Fund - Ord Class (*Fidelity High Growth E100%)	0
PF08 FAP Balanced Fund - Ord Class ("Fidelity Growth E80%)	0
PF09 FAP Stable Growth Fund - Ord Class (*Fidelity Balanced E60%)	0
PF18 FAP Capital Stable Fund - Ord Class (*Fidelity Capital Stable E40%)	0
PF11 BlackRock Global Government Bond Fund	5
PF16 iShares Developed World Index Fund (IE)	15
PF19 BlackRock ICS US Dollar Liquidity Fund (Premier - Accumulating) (*BlackRock USD Money Market)	80
PF12A JPMorgan SAR Hong Kong Fund (*JPMorgan HK Equity)	0
PE20 JPMorgan Provident High Growth Fund - Inv Class (*JPMorgan High Growth E100%)	0
PF21 JPMorgan Provident Growth Fund - Inv Class (*JPMorgan Growth E80%)	0
PF22 JPMorgan Provident Balanced Fund - Inv Class (*JPMorgan Balanced E60%)	0
PF23 JPMorgan Provident Capital Fund - Inv Class (*JPMorgan Capital E40%)	0
Total	100

# Fund Switching / Change of Investment Mandate

#### Important Notes

- For Fund Switching (Account Balance), after each submission before the cut-off time, member may view and/or cancel the "Pending for Execution" instruction.
- After the cut-off time, submitted instruction will become "Pending for Settlement", i.e. switching instruction is being processed. Member can no longer cancel the instruction.
- Switching involves different portfolios or more than one fund manager will take more and different business days to complete.
- All switching instruction will likely involve a liquidation of existing investments and a purchase of new investment assets. These two actions may not be taken place on the same day and the lapse between them would represent a out-of-market risk to member.
- A submitted Change of Investment Mandate instruction cannot be cancelled but can submit a new instruction to supersede the previous one before the cut-off time.



# Member Hotline & IVRS

## Member Hotline & IVRS – 2298 9088

# bct

#### **Account Enquiry**

- Account Balance and Contribution Record
- Request for PIN

#### **Information Request**

Administration Form



#### Service Hours (with assistance of customer representative)

- Monday to Friday 09:00 am 06:00 pm
- 🧏 Saturday 09:00 am 01:00 pm

#### **IVRS (Interactive Voice Response System)**

24-hours every day

