



Hong Kong Baptist University Implementation of new Oracle Expense Reimbursement Module

Focus Group Meetings

06 May 2020 and 08 May 2020



Agenda

- 1. Project Scope and Timeline of new Oracle Expense Reimbursement module
- 2. Initial Design of Internet Expense (i-Expense) module for Payments to Staff
- 3. Initial Design of Payment to Vendor (PRV) module
- 4. Questions and Answers

Major Benefits of new Oracle Expense Reimbursement module



Go paperless as far as possible



Enforce transparency and controls throughout reimbursement process



Enhance system controls, audit trail and governance



Seamless integration with established payment process and Oracle Accounts Payable module



Automation with streamlined processes for faster reimbursement to users



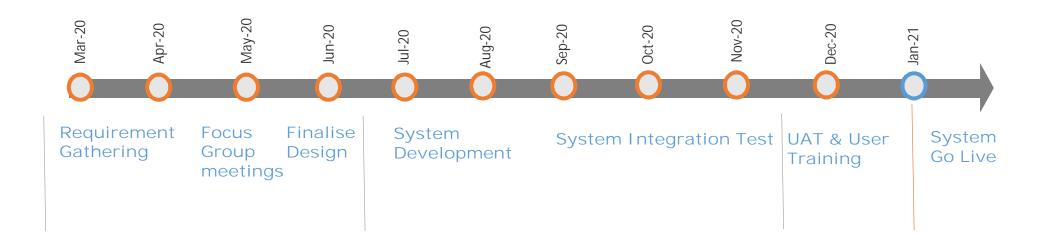
Web-based platform to enhance easy accessibility by users and more readily available information to facilitate data analysis

Proposed Scope of i-Expense Module

- ✓ Payment to Staff
 - Payments include travelling / conference expenses, hospitality, staff expense reimbursement claims, etc.
 - Exclusions the existing procedures for the following items shall remain
 - Medical Claims
 - Staff remuneration including honorarium, services for outside practice, consultancy fees, etc.
 - Petty Cash
 - Cash Advance return of supporting documents and bank-in slip
- ✓ Payment to Vendors
 - Payments include direct purchases of less \$12,000
 - Exclusions the existing procedures for the following items shall remain
 - Payment with Purchase Order / Purchase Requisition (purchase > \$12,000)
 - Purchase through the Dangerous Goods and Management System (DGMS) and Library System
 - Rental and management fees under lease agreements, utilities, consultancy and professional services relating to capital projects (without PO), etc.
- ✓ Payment to Students (NOT covered under i-Expense module)
 - The existing practice will be retained.
 - FO will explore, with assistance of ITO, enhancements to Student Accounts Module under retained module

Tentative Project Timeline

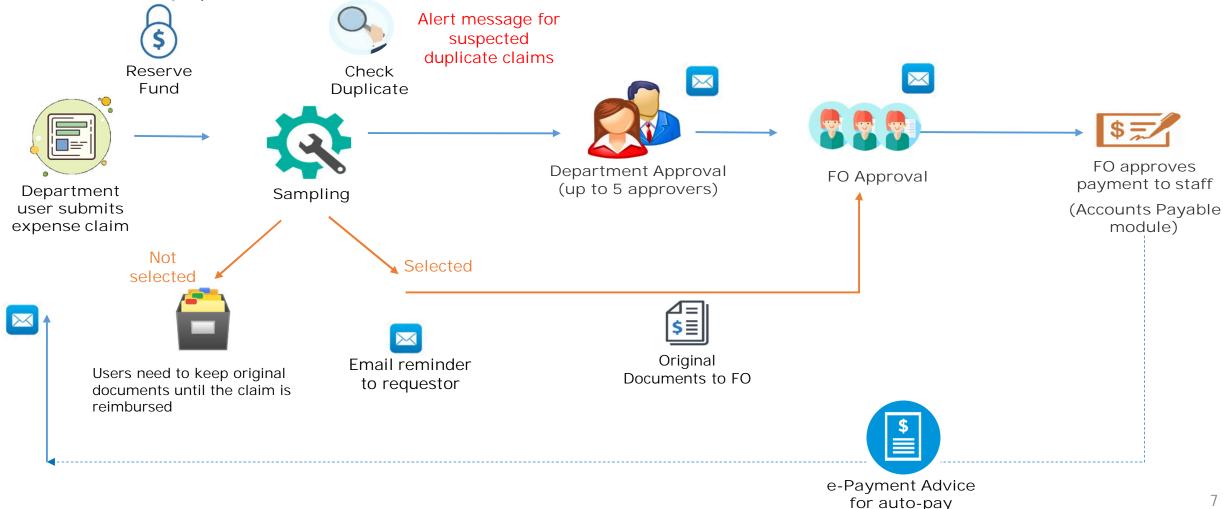
ORACLE Expense Reimbursement Module



Reimbursement of Staff's Expense Claims

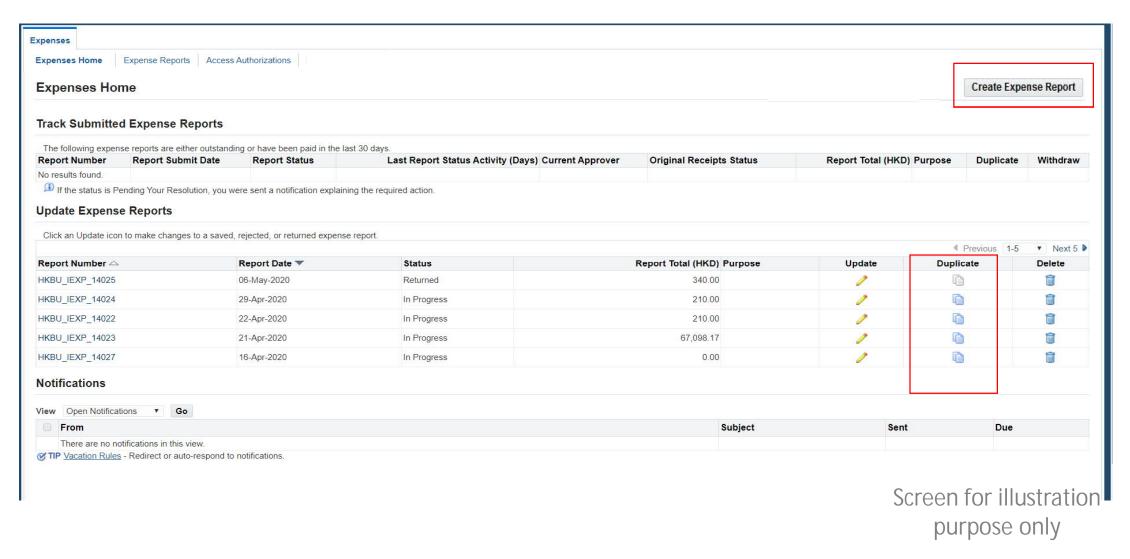
e-Workflow on Reimbursement of Staff's Expense Claims

- To speed up reimbursements and minimize circulation of supporting documents, FO will process claims based on the scanned copies of documents uploaded by users.
- A user only needs to submit the original copies of supporting documents to FO when user receives an email notification from FIS immediately upon submission of claims.

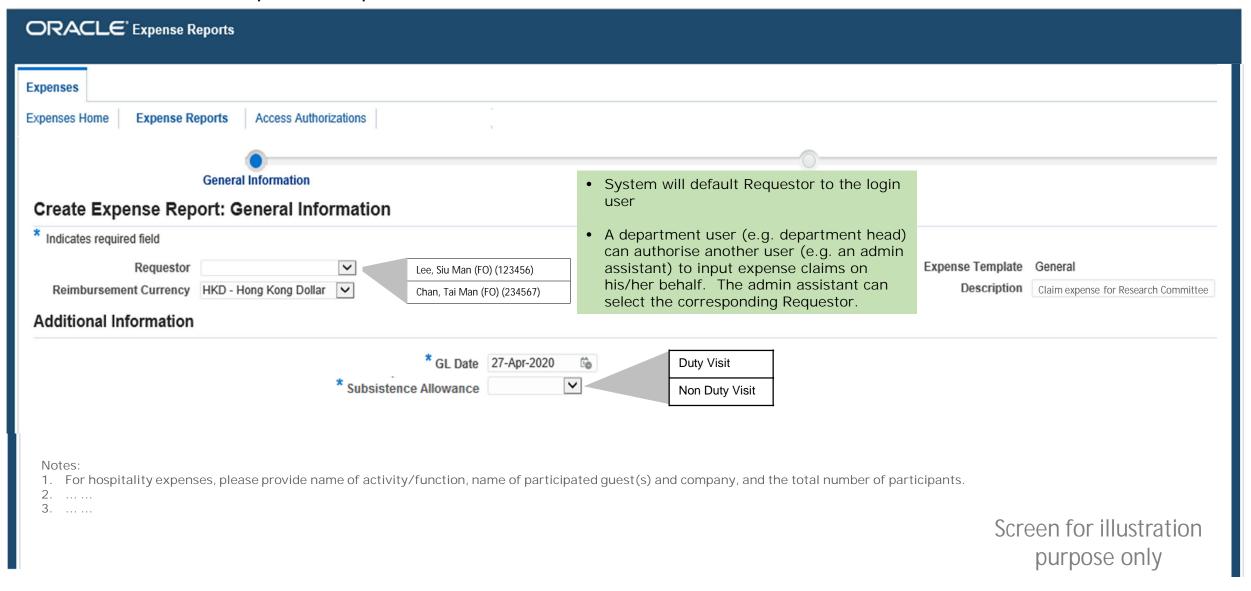


Create Expense Report (Claim)

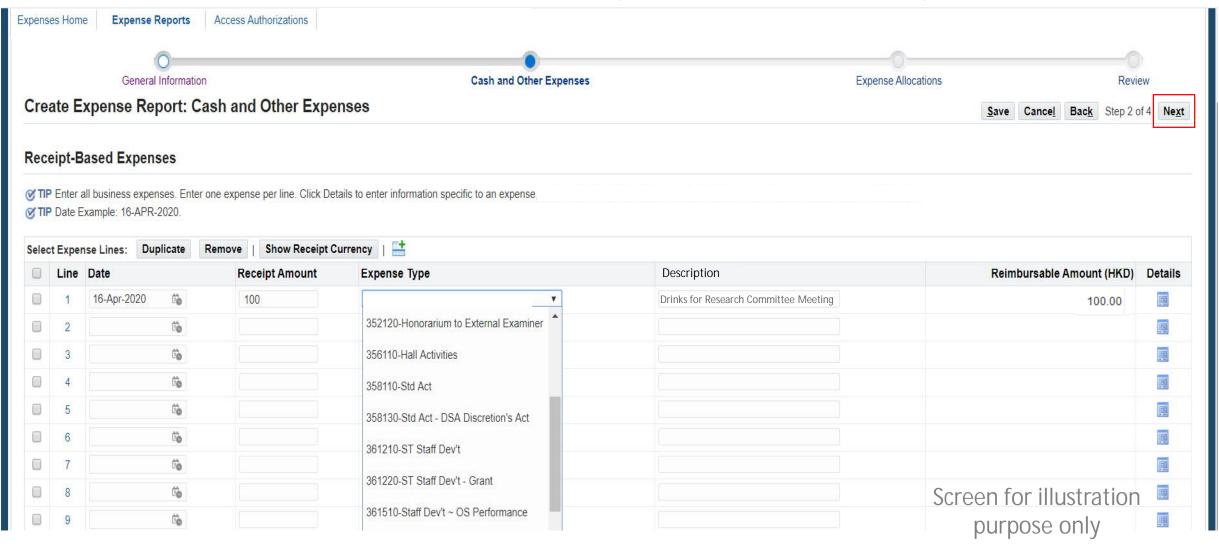
Create a new expense report (i.e. claim) or copy (duplicate) from a prior expense report



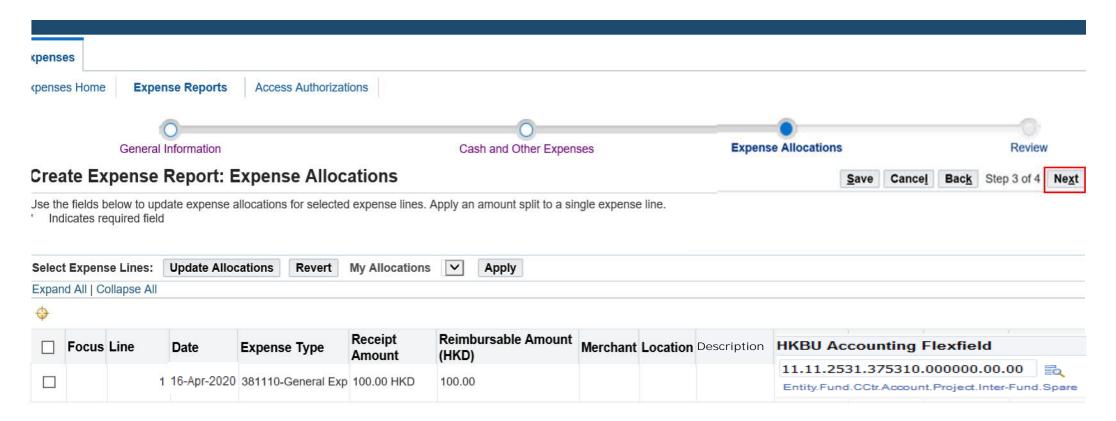
Create new expense report



- Users enter expense lines and select expense type for each line
- Account codes will be populated automatically based on the expense type

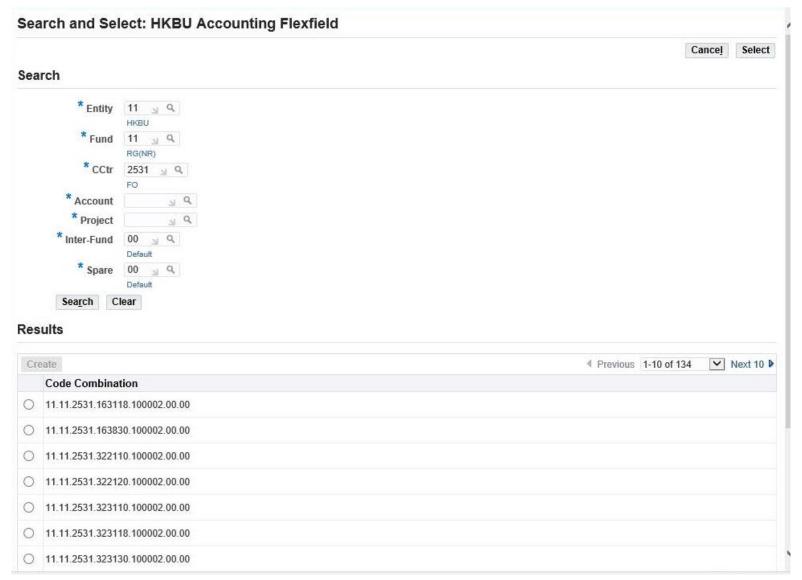


- Account codes will be automatically populated according to the expense type.
- Users can change the COA, if necessary.

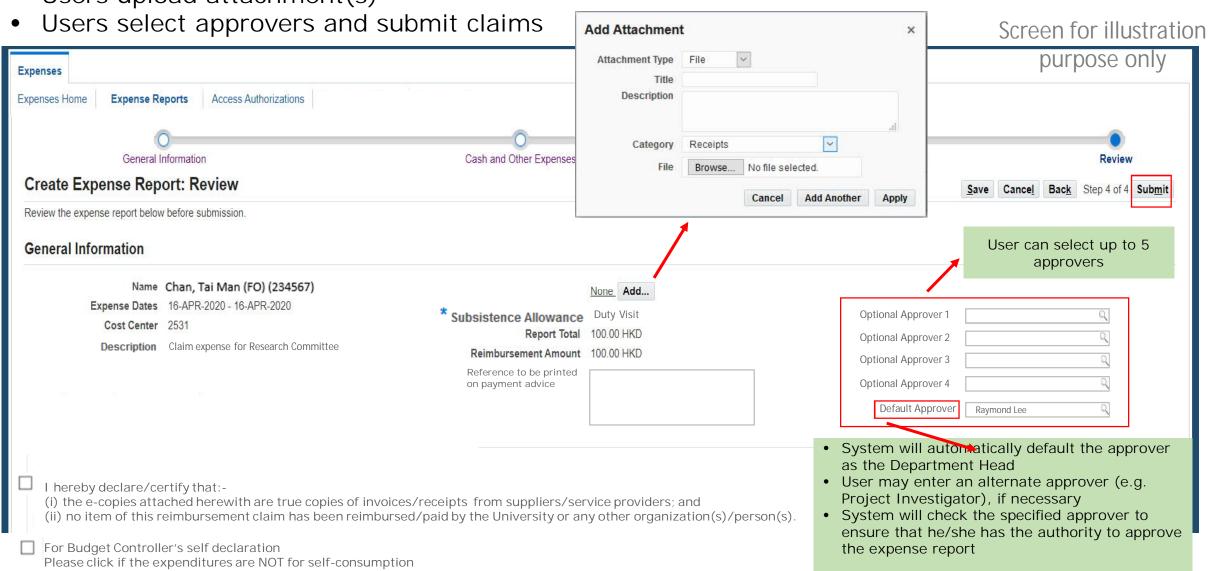


Screen for illustration purpose only

A "COA Search" function is available for users to search valid COAs

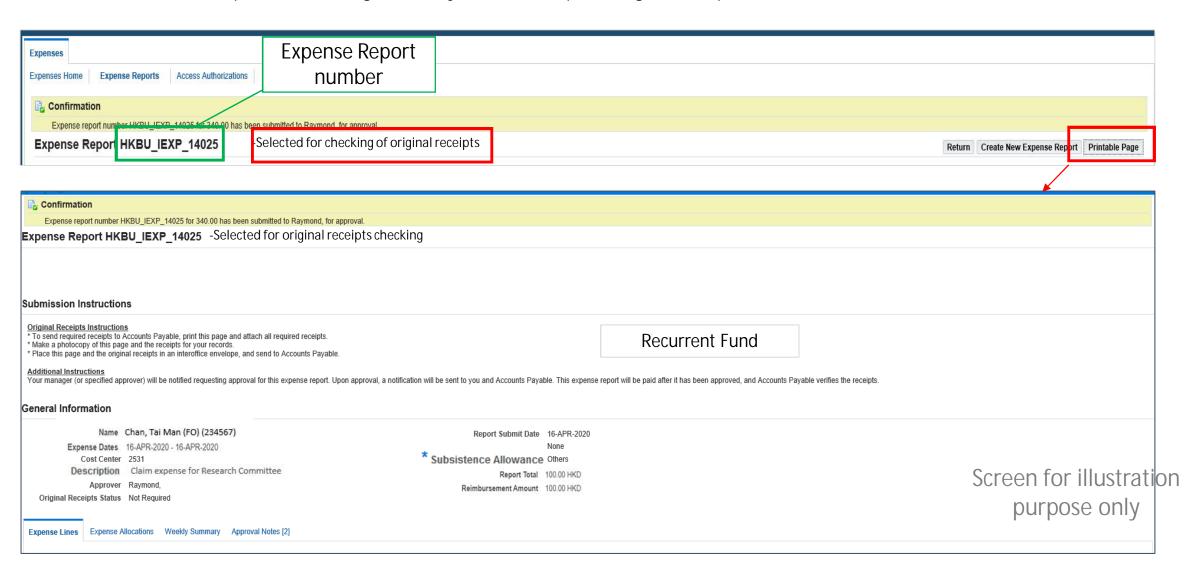


Users upload attachment(s)



Sample check of Original Receipts

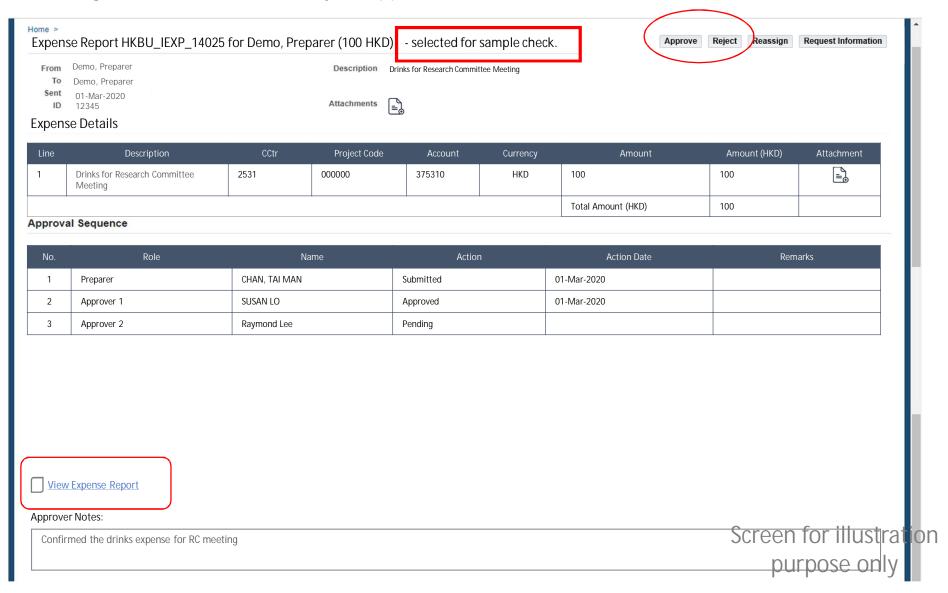
- Immediately after submission, system will alert user if the claim is sampled for provision of original receipts. Preparer and requestor will also receive email notifications.
- User just needs to print out the expense report, staple or clip it with the original receipts and send them to FO.
- If the claim is not sampled for checking, user only needs to keep the original receipts until the claim has been reimbursed.



Approve i-Expense Report

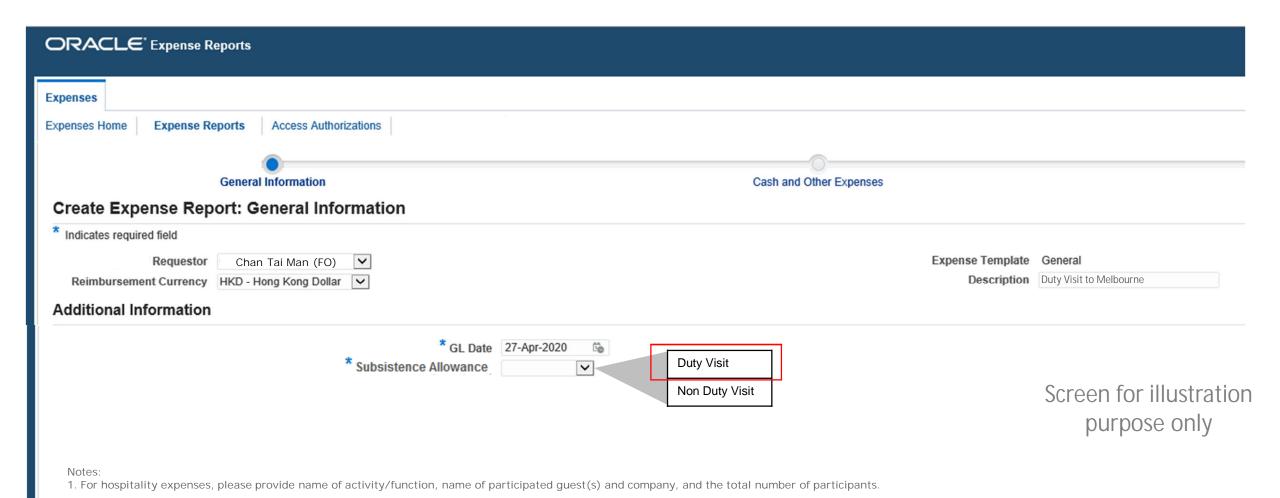
Approve Expense Report by Budget Controller

- Budget Controller and reviewer will receive email notifications for approval.
- Users can approve the claim by clicking the "approve" link on the email notification.
- Alternatively, users can login the Oracle FIS directly to approve the claim.

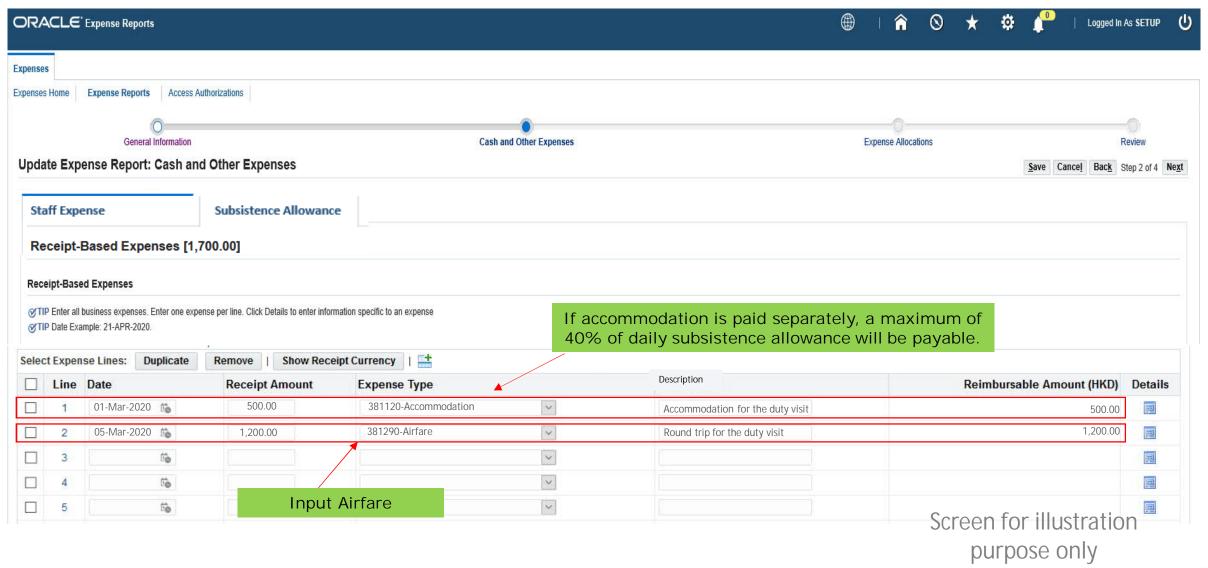


Duty Visit

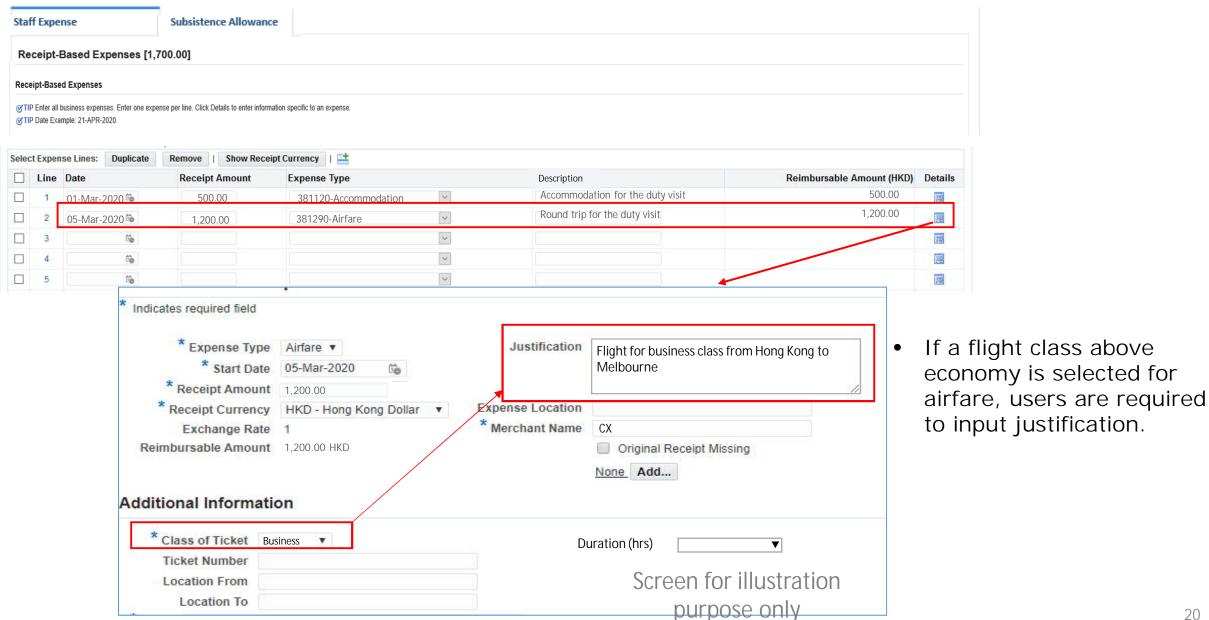
Duty Visit



Duty Visit - Accommodation

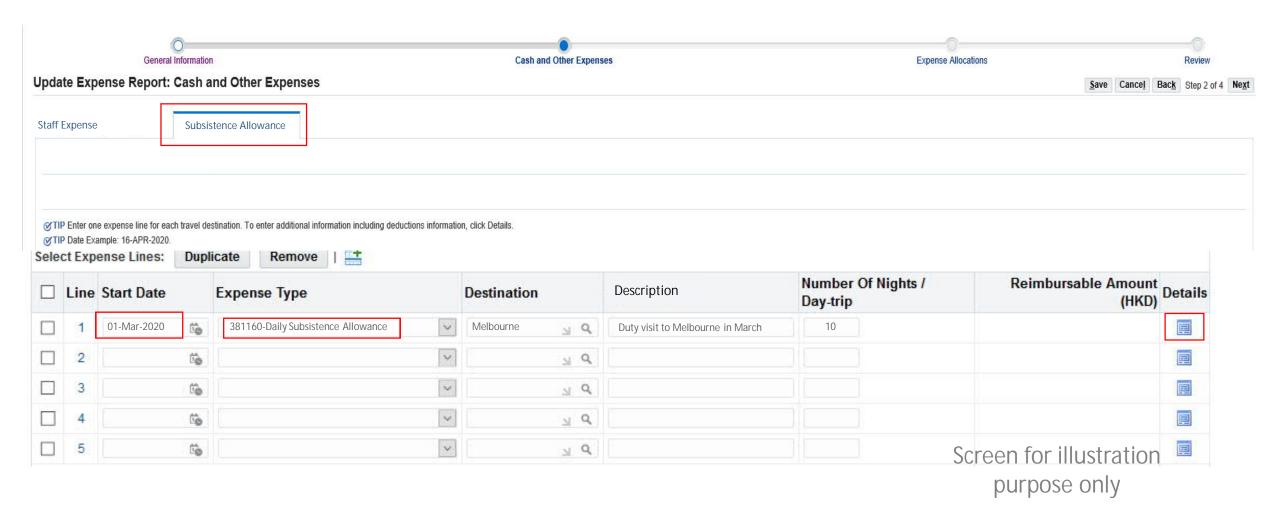


Duty Visit - Airfare



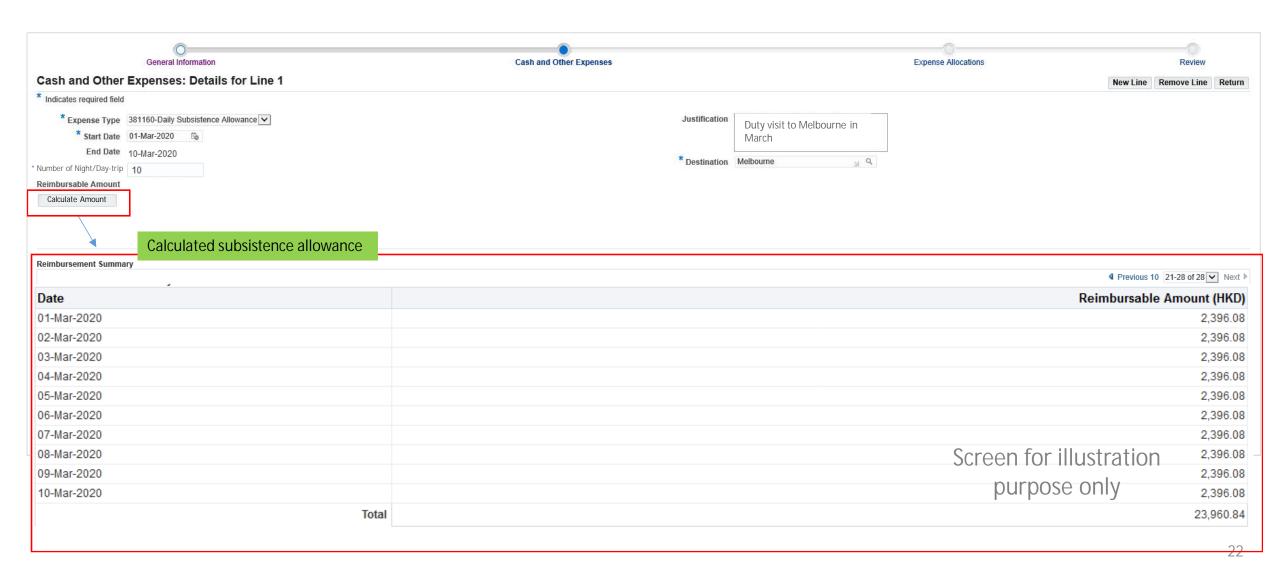
Duty Visit - Daily Subsistence Allowance

Input trip details



Duty Visit – Daily Subsistence Allowance

 System will automatically calculate the daily subsistence allowance based on the input, such as start and end dates, no. of nights, destination, etc.



Hospitality

Hospitality Expenses

Receipt-Based Expenses [700.00]

Receipt-Based Expenses

TIP Enter all business expenses. Enter one expense per line. Click Details to enter information specific to an expense,

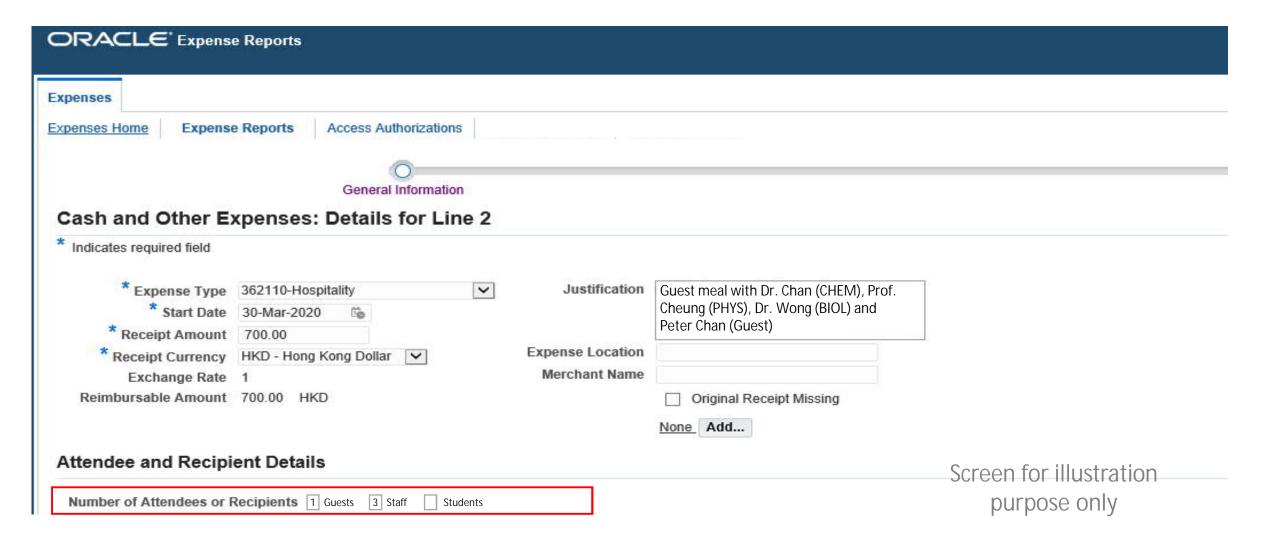
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Line	Date	Receipt Amount	Expense Type	Justification	Reimbursable Amount (HKD)	Details
1	30-Mar-2020 🎁	700.00	362110-Hospitality		700.00	囯
2	G ₀		·			
3	60		V			
4	tio .		V			
5	tio .		~			
6	60		~			
7	60		~			
8	60		V			
9	G ₀		[v]			
10	Gò		[*]			

^{**}Note: For guest and internal meal expenses, please provide attendee details in the justification field.

Hospitality Expenses

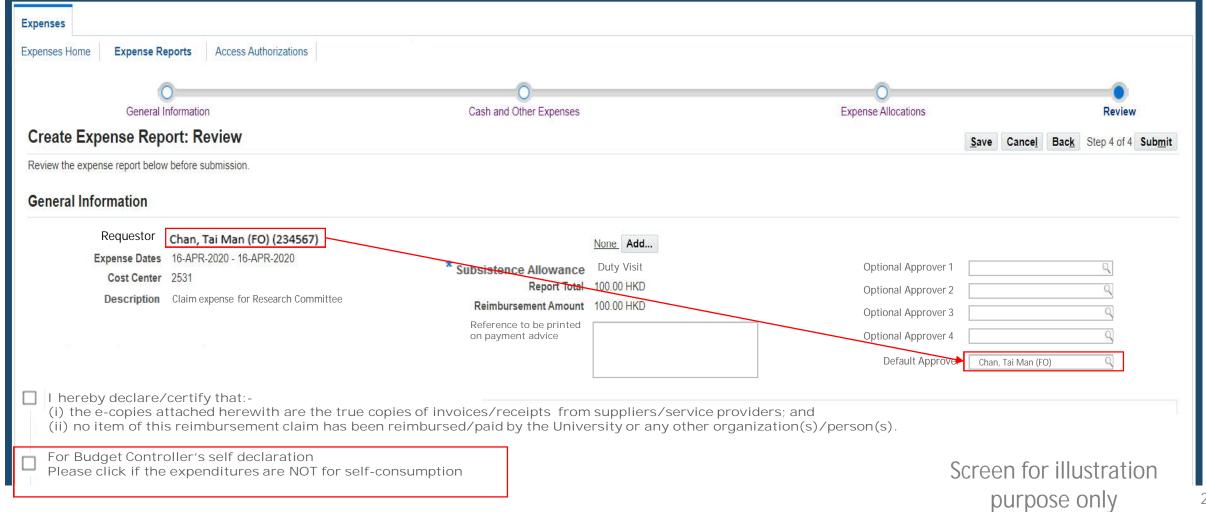
- Input no. of attendees for calculation of spending amount per head
- Enter attendee details in the justification field, or attach the list of attendees as an attachment



One-Level Up Approval and Self-Consumption for Budget Controllers

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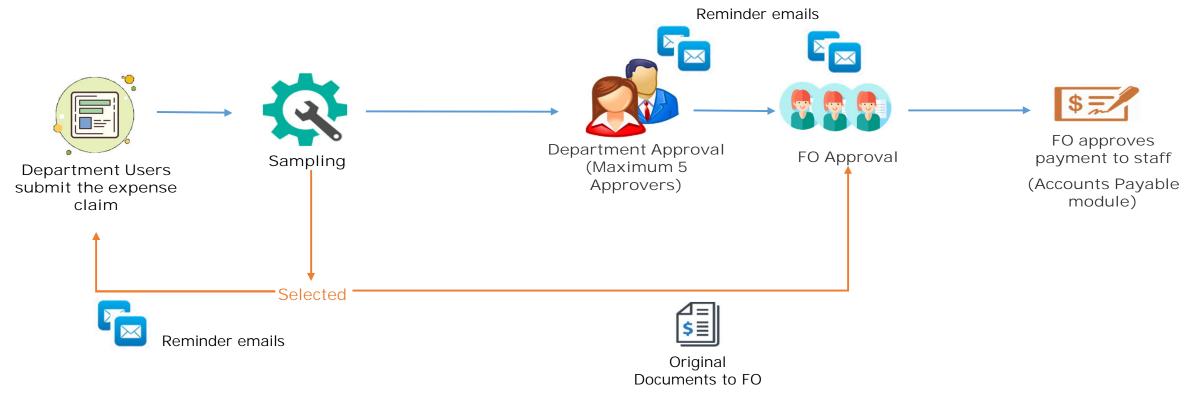
- All the staff claims are required to be approved by the appropriate budget controllers.
- The Audit Committee requires one-level up approval for self-consumed expenses upon implementation of i-Expense module.
- For example:
 - System will set default approver as budget controller / one-level up approver for budget controller.
 - If the requestor is the same person as the budget controller (approver), system will not allow the budget controller to approve the claim. Only when the budget controller declares that the expenditures are NOT for self-consumption, he/she can then approve the claim.



Special Rules for e-Workflow on Reimbursement of Staff's Expense Claims

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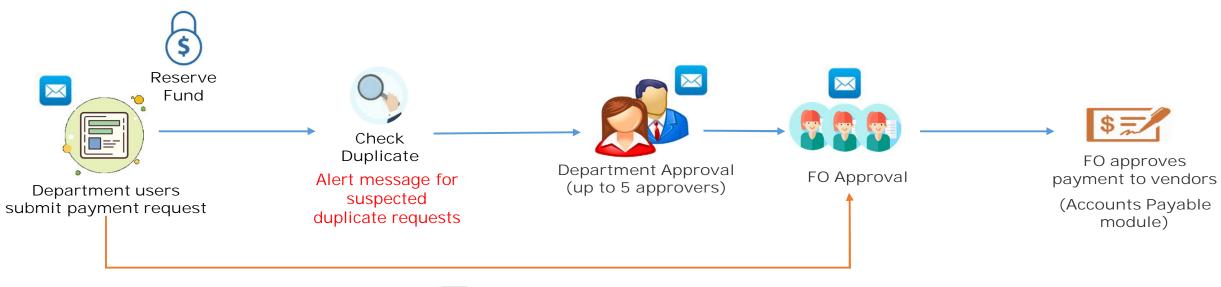
- Reminder emails will be sent by system to requestor and budget controller on outstanding expense claims.
- Expense claims will be rejected by system automatically for the following long overdue cases:
 - For sampled claims, if the original copies of supporting documents have NOT been received by FO for more than 3 months after submission; or
 - If the expense claims have not been approved by budget controller for more than 3 months after submission.
- System will NOT allow input of expense claims with receipt dates beyond a certain period, say 6 months.



Payment to Vendors

e-Workflow on Payment Requisitions to Vendors (PRV)

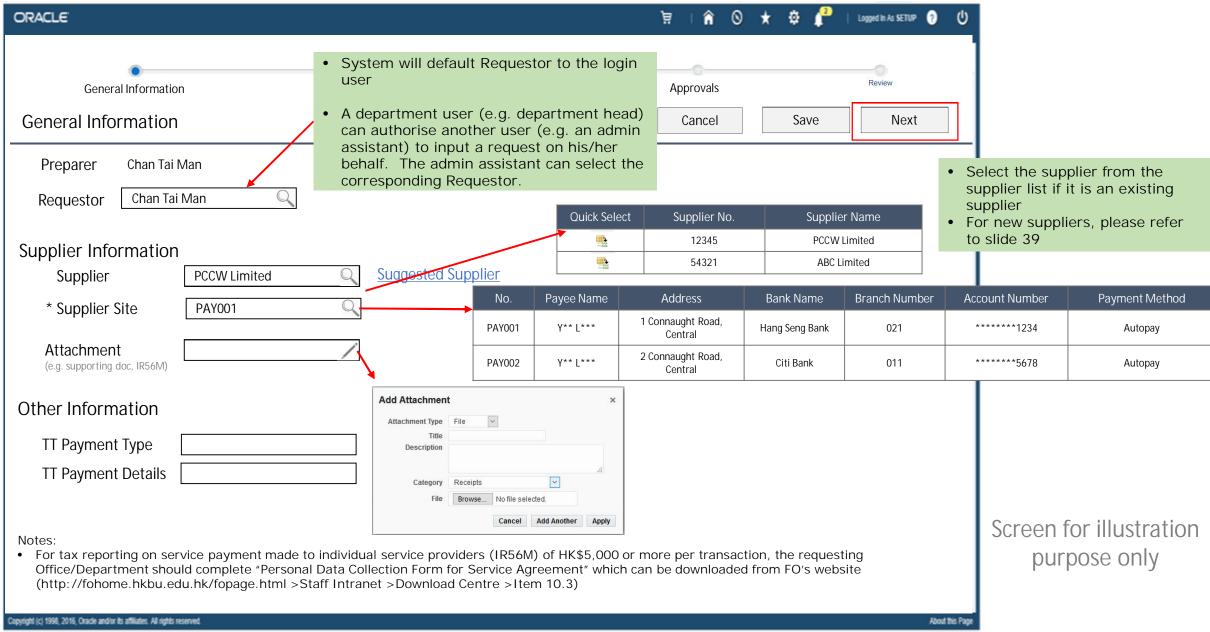
- Similar to the existing electronic Purchase Requisition process to input payment request in FIS and attach the scanned copies of supporting documents.
- Confirmation of Goods Receipt is NOT required as it has already been received by users.
- To align with the practice for payment to vendors for Purchase Order, all supporting documents will be sent to FO for checking and retention.



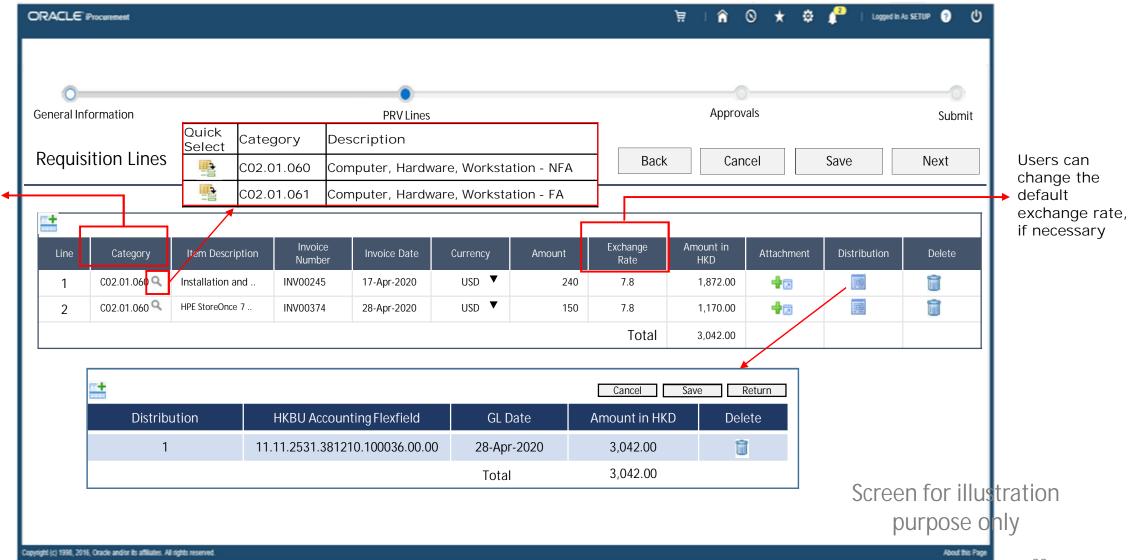


Users submit all original supporting documents to FO

Payment Requisition - Input



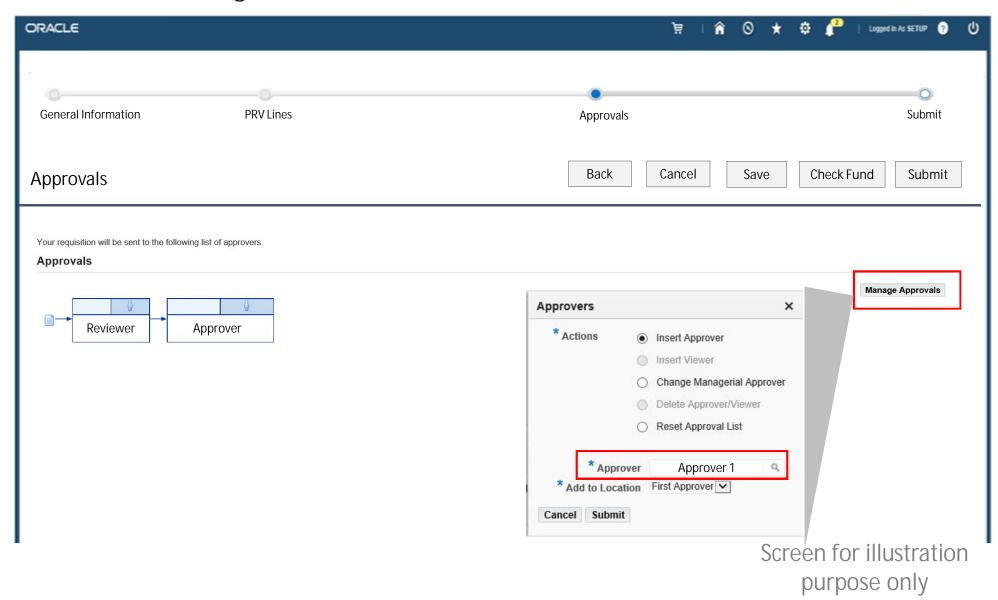
Payment Requisition - Input (Cont'd)



Similar to PR, select category code and the charge account will be automatically populated.

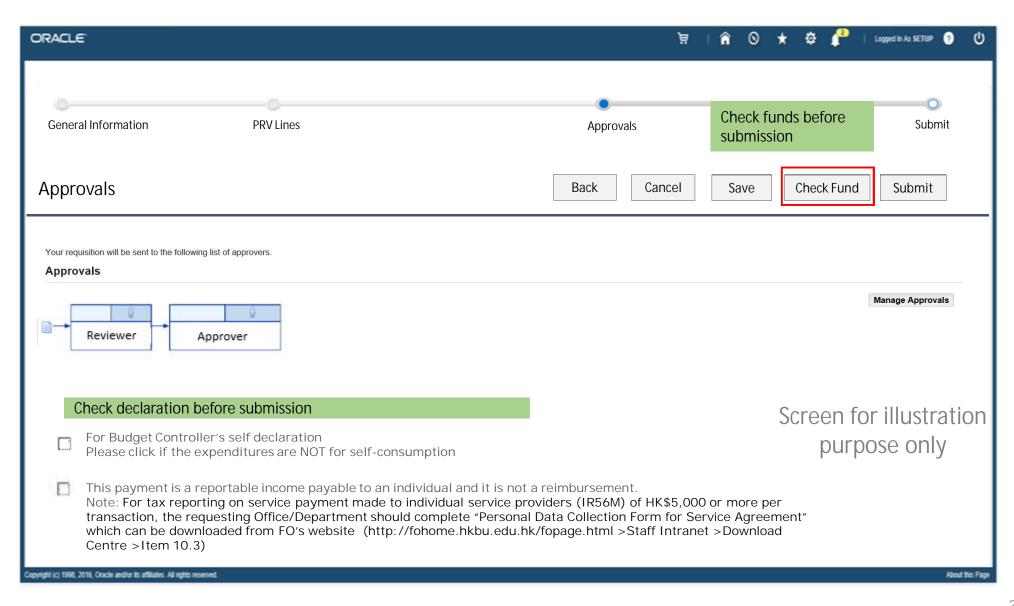
Payment Requisition - Input (Cont'd)

• Select reviewer and budget controllers



Payment Requisition - Input (Cont'd)

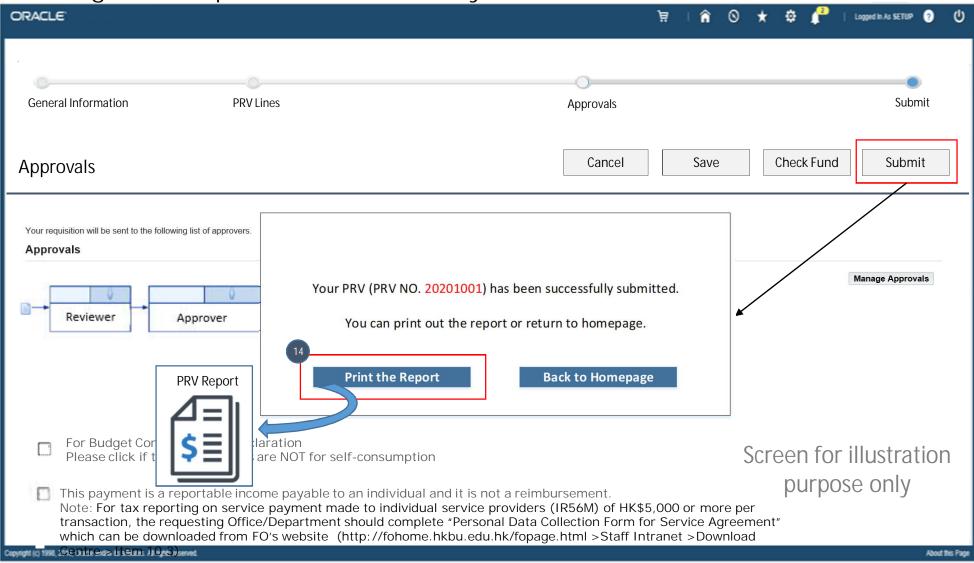
Perform declarations and fund checking before submission



Payment Requisition - Submit

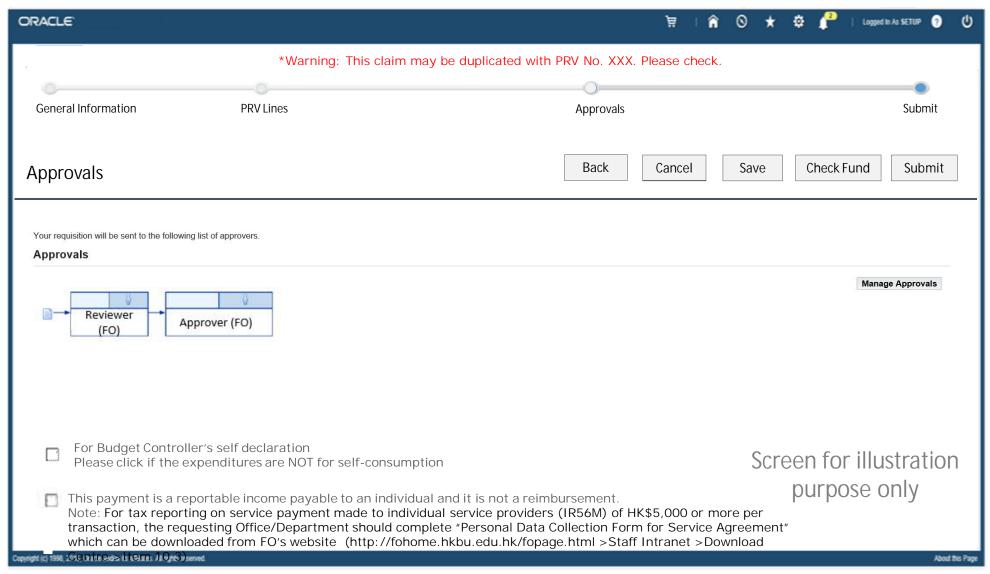
Print PRV report, staple or clip it with the original receipts and send them to FO

For PRV, all original receipts will be retained by FO



Payment Requisition - Summit

- System will prompt an alert message for potential duplicate claims
- Approvers will also see the alert message



Payment Requisition for New Supplier

Input supplier information and payment details under "Suggested Supplier" if

the supplier is not an existing supplier in Oracle FIS

ORACLE		쿠 i 🖍 🛇 🛨 🌣 🧗 Logged in As SETUP 🔞
General Information General Information	PRV Lines	Approvals Cancel Save Next
Preparer Chan Tai Man Requestor Chan Tai Man	Q	
Supplier Information Supplier * Supplier Site Attachment (e.g. supporting doc, IR56M)	Suggested Supplier Q	
Other Information TT Payment Type TT Payment Details		
Office/Department should complete "Pe	nade to individual service providers (IR56M) of HK ersonal Data Collection Form for Service Agreemel ml >Staff Intranet >Download Centre >Item 10.3	nt" which can be downloaded from FO's website

Suggested Supplier Information Clear All Save				
*Type of Supplier *Supplier Name Attachment Remarks	Individual D John Lee	Company Ltd		
Address		\bowtie		
Contact Person		\bowtie		
Banking Details		\Diamond		
Bank Name Bank Number Branch Name				
For e-Cheque		\bowtie		
Intermediate Bank Account Details				
For Bank Wire transfer				

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Payment Requisition for New Supplier (Cont'd)

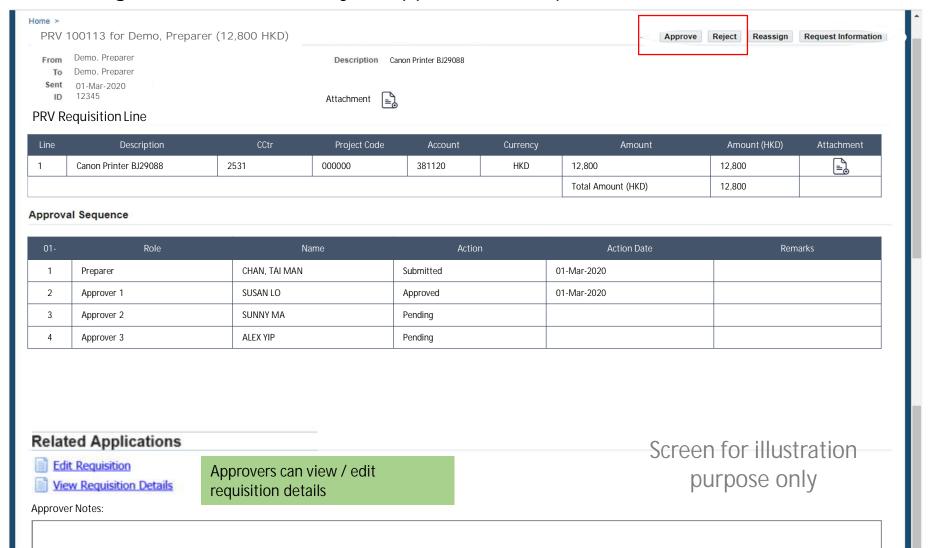
Input supplier information and payment details under "Suggested Supplier Information"

Suggested Supplier Information Clear All Save	Address	
*Type of Supplier Individual ☐ Company ☑ *Supplier Name ☐ John Lee Ltd Attachment ☐ Remarks ☐ Please create supplier pay site ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐	* Country * Address Line * City	China 2-12 XXX Street, Tsuen Wan Hong Kong
Address		
Contact Person	Contact Person	
Bank Name Bank Number Bank Number Branch Name Toentral Road For e-Cheque Intermediate Bank Account Details For Bank Wire transfer	* Name * Email address Contact Person Phone HKID Sex Marital Status Salutation Passport No. Country of Issue Site Remarks	Chan Tai man xxx@gmail.com 98000002
	Email address (for e-cheque)	Screen for illustration

purpose only

Payment Requisition - Approval

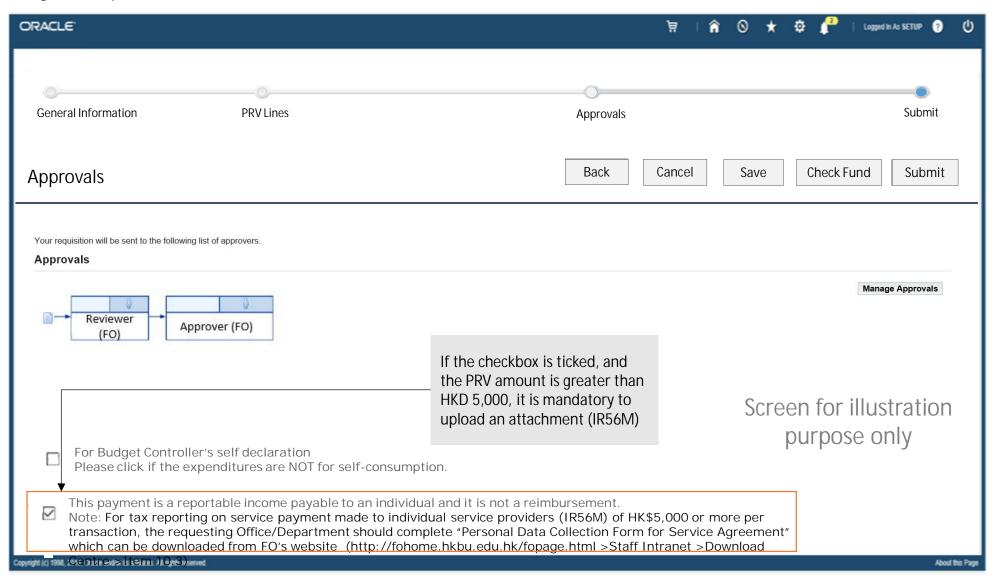
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Service Payment to Individual Service Providers

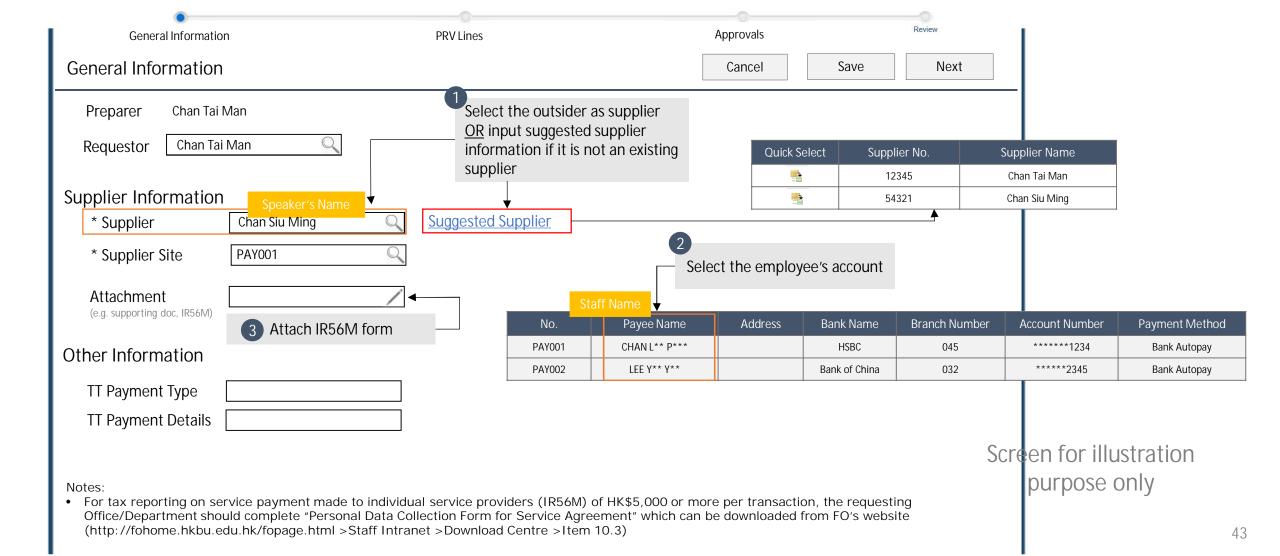
Service Payment to Individual Service Providers

 For Payment to Vendor (Individual Supplier) with amount greater than HKD 5,000, it is mandatory to upload the IR56M form.



Service Payment to Individual Service Providers - Staff Pay on Behalf of HKBU

- For example, a staff paid an external speaker, Chan Siu Ming, for honorarium of a seminar
- Search the individual supplier in the system or input supplier details for a new supplier
- Select the staff as the payee in order for system to pay to the staff
- If the amount is greater than HKD 5,000, it is mandatory to upload the IR56M form

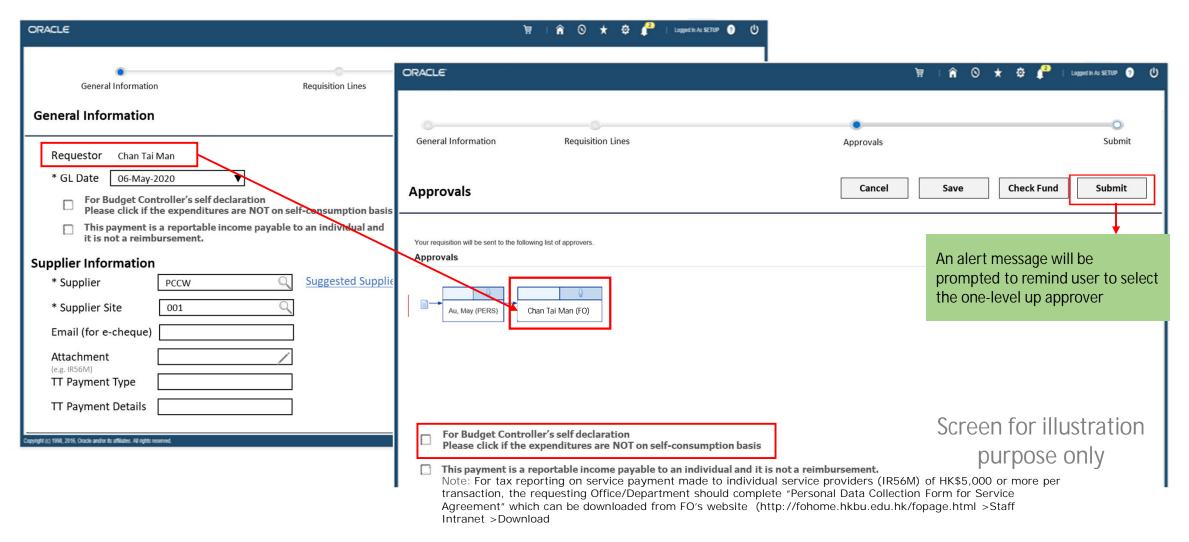


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- For example:
 - If the requestor is the same person as the budget controller (approver), system will not allow the budget controller to approve the request.

 Only when the budget controller declares that the expenditures are NOT for self-consumption, he/she can then approve the request.



Oracle User Accounts Allocation

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- Payment to Staff (i-Expense License)
 - All full-time staff will be allocated with an Oracle user account for submitting expense reimbursement claims in i-Expense module
- Payment Requisitions to Vendors (PR License)
 - The number of PR licenses allocated to each department will be reviewed and increased as appropriate, but there will still be limits on assignment of named user accounts per department for optimising Oracle license cost

A & D

We welcome your feedbacks, comments and questions on the project

Please email them to our designated project email address (<u>fosys@hkbu.edu.hk</u>) or contact project team members

Project materials and contact list are available on FIS Project website at https://fohome.hkbu.edu.hk/internal/hkbufoproj/index.htm

We need your Kind Support & Cooperation

Thank You