

They may forget your name, but they will never forget how you made them feel.

- Maya Angelou



GDAR 1887/GDSC 1887 **Paths to Service Leadership in Health Services**

2nd Semester 2018-2019

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Dr Wu Ho Yee, Ms Carmen Ng*

Service leadership is about providing high quality caring service. Since “the Server is the Service”, the emphasis of this course is on the quality of the server. Through a review of the different care services such as those provided by Christian Care Services in Hong Kong over the past years, and an insight into the ethos behind such services, the different elements of service and leadership competencies including knowledge, skills, values, communication and attitudes will be introduced.

Healthy Body, Healthy Mind

Special emphasis will be put on health communication involving healthcare personnel, administrators, the community and the media. Students will be given opportunities to put what they have learned through serving in two host organisations to the needy groups in the community. Some examples are elderly homes, Chinese medicine clinics, and Mother’s Choice. It is a service-learning path that students deem challenging yet rewarding, on which they develop not only leadership skills but compassion and humanitarian concerns.

Note: this course is open to all as free elective, except for exchange students.